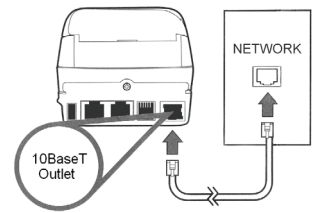


Equipment Setup Guide for Verifone[®] Vx570

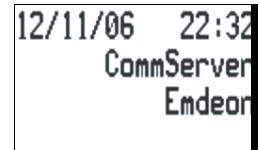
HIGH SPEED CONNECTION

- 1A.** Connect one end of a standard RJ45 cable (not supplied) to a network outlet in the wall, modem, or router.
- 1B.** Connect the other end to the terminal 10BaseT outlet, as illustrated at left.
- 1C.** Have someone from your IT department make sure that port 443 is open on the network.



- 2.** The Main Menu must be displayed in order to test network connectivity. If the display is promotional (see right for example), press **F2** to display the main menu. Then, press **F2** for the CommServer application.

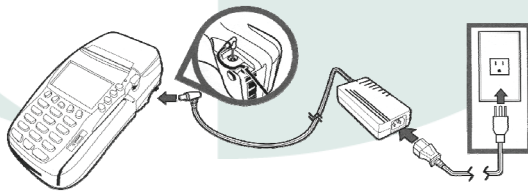
Note: If the **Medical/Address Verify/Financial** menu displays instead, press the star key twice ***,"** to return to the main menu (see right). This activates the first menu screen (the Main Menu). To test network connectivity, press **F2** again to start the CommServer application.



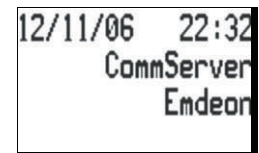
- 3.** If "CONNECTED" says "YES", your Vx570 is ready for use. Press the star key ***,"** to return to the Main Menu.



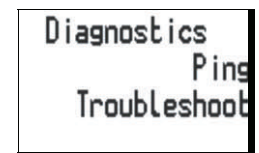
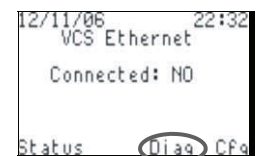
- 4.** If "CONNECTED" says "NO", disconnect and reconnect the power cable.



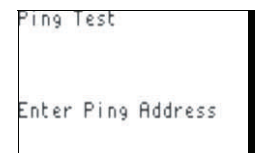
- 5.** Press **F2** to access the CommServer application.



- 6.** If "CONNECTED" still says "NO", press the Scroll Line up arrow key **↑** under the word "Diag" to start the diagnostics program. Then press **F2**. This will start the Ping function.

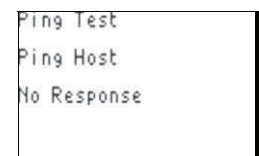


- 7.** Do not enter an address. Press the green **↵** key.



- 8.** If the ping command fails, check the warnings below. If the problem persists, call:

Emdeon Customer Service: 800-333-0263.



Warnings

- 1.** The Vx570 should be on an electrical protective device such as a UPS (uninterruptible power supply) or a surge protection strip. Do not plug a Vx570 into a PoE (Power over Ethernet) switch.
- 2.** Refrain from frequently disconnecting and reconnecting the Vx570 from/to the power source.
- 3.** Keep the Vx570 away from anything that could damage the device, such as heavy unstable objects, liquids (plants, coffeemakers, and so on), small children, etc.
- 4.** Do not place the Vx570 where it could easily fall, such as near the edge of a desk.